



# DKIM Request Form

## Account Information

Company Name	Domain
RPost Sales/Account Manager Contact Email	Tech Contact Email
Customer Status New Customer Existing Customer	Planned Go Live Date

## DKIM Setup Instructions

### STEP 1: Implement DKIM using the following instructions.

- a. Note: This is the most used DNS server syntax; some DNS servers may require placing a “\” before the “;”.
- b. Once complete, move on to STEP 2.

### STEP 2: Check the status record.

- a. Check the status of the Selector record by copying and pasting the link below into your browser.
- b. Before moving on to STEP 3, make sure the TXT record on DNS Watch matches the one provided in STEP 1.

### STEP 3: Send a test RMail message for confirmation.

- a. Send a test Track & Prove or Encrypted email to [dkim@rpost.com](mailto:dkim@rpost.com) and Cc your RMail representative.
- b. An RMail technical advisor will confirm the setup was successful by email typically within 48-hours of receiving the test RMail message.