



xerox™

SCAN & SEND ENCRYPTED

RMail for Xerox: Track, Prove, Encrypt, Secure File Share, E-Sign

Securing & Digitizing Workflows



RPOST

ONE MINUTE INSTALLATION

Runs inside Xerox MFP, Outlook Office 365, Salesforce, Gmail, Gateway, browsers, mobile, or use APIs. Click to install RMail or login to RSign.

XEROX CONNECT FOR RMAIL APP

XEROX INTERFACE & PARELLEL DESKTOP/WEB FEATURES

- An **MFP Connector** providing seamless workflow for converting paper documents to electronic and sending RMail® encrypted.
- **RMail transmits encrypted with**
 - Transmission or Message Level encryption
 - Automatic convert to large file send mode
 - Automatic open tracking
 - Automatic certified e-delivery proof
 - Send files up to 1GB/send (business plans)
 - Receipt certificate of privacy compliance
- **RMail for Outlook & Salesforce.com included**
 - HIPAA and GDPR compliant encrypted email from any email program in parallel.

MFP panel mirrors relevant desktop functionality

RMail for Microsoft Outlook

RMail for Xerox Connect

Connect for RMail

XEROX CONNECT FOR RMAIL INCLUDES...

SIMPLE TO USE, ESPECIALLY SIMPLE FOR THE RECIPIENT

xerox™

RMail

Encrypted Email

Secure Large File Sharing

Registered Email™ Track, Prove

Receipt for Privacy Compliance

E-Signatures

SIMPLE TO GET STARTED

CREATE ACCOUNT, LOG-IN FROM MFP PANEL

1. Upon first use, create your RMail user account at www.rmail.com/xerox
(no cost to start using, no credit cards needed)

2. In Xerox MFP interface:

- Open RMail app
- At log-in, enter your RMail account email address and RMail password
- Choose “Save my email” (saves for *the specific machine only*)
- Press the “Enter” key
- Enter your password, press the “Enter” again, press “OK”.

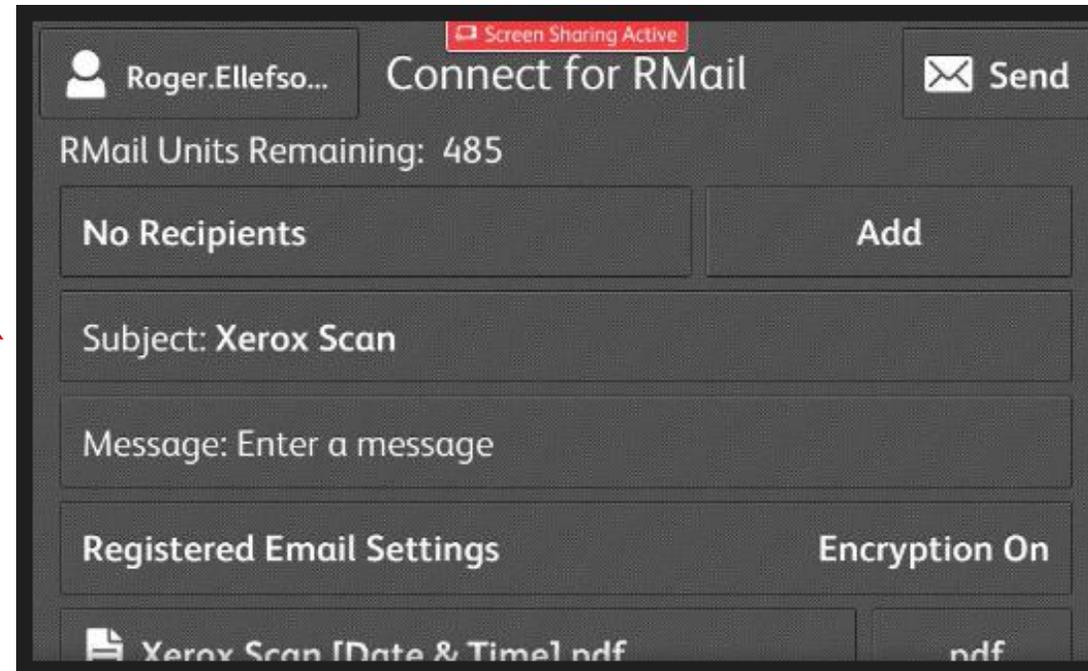


SIMPLE TO USE: FEATURES

MAIN SCREEN

Main “Connect for RMail” App screen after login:

1. **User Info:** Username and click to log out
2. **Account Info:** RMail units available (i.e. per month).
3. **Add Recipients:** Add scan & send recipients – click Add*
4. **Add (Optional) Subject:** Add subject or do nothing and the default “Xerox Scan” subject will be used.
5. **Add (Optional) Cover Message:** If you wish to add a short message in the body of the email, click on the Message field.
6. **Add RMail Services:** Registered Email™ Settings – click to select the RMail options you wish to use.*
7. **Add Scan Settings:** Scroll down to see settings “further down”



* Additional details provided.

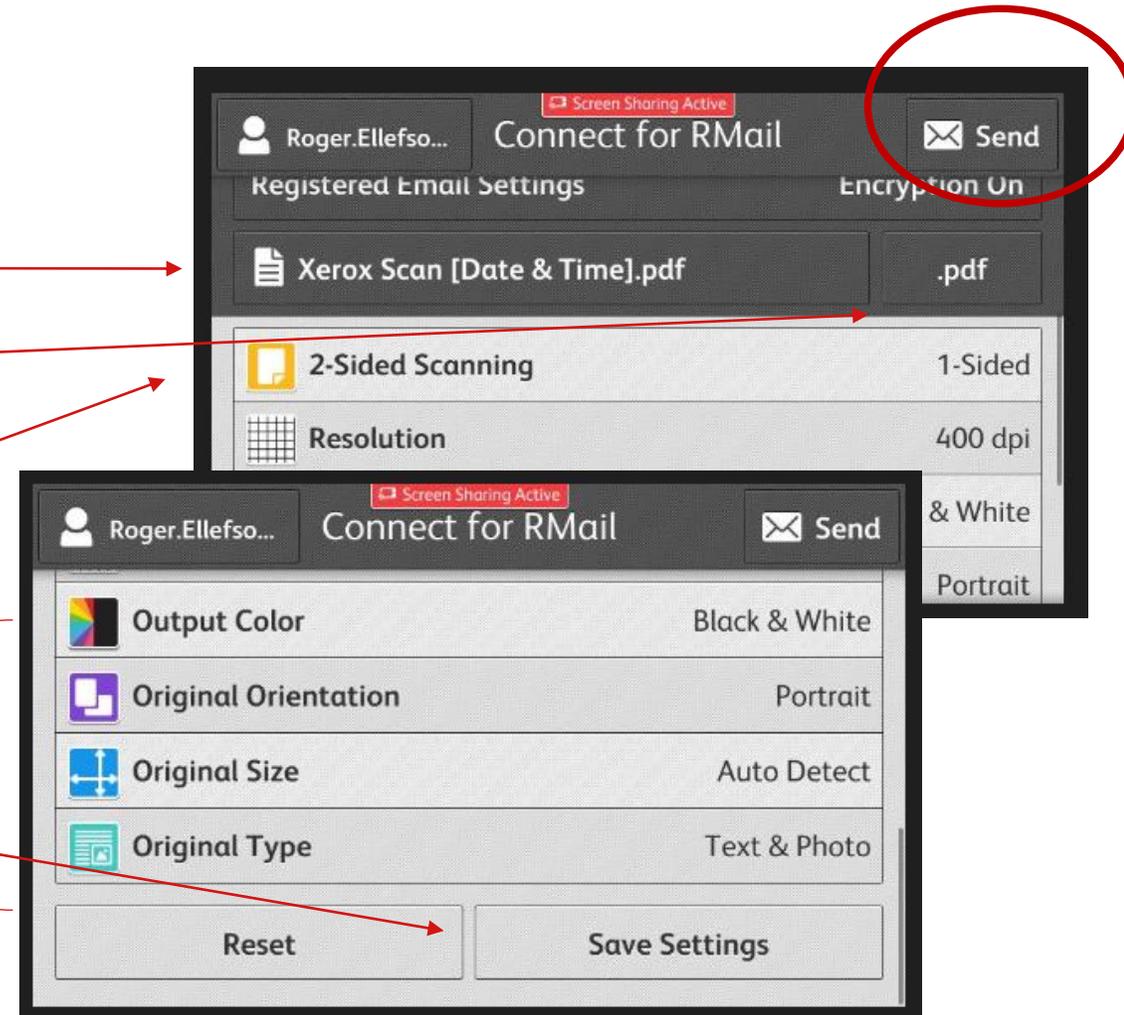
SIMPLE TO USE: FEATURES (CONT.)

SCAN SETTINGS

7. Add Scan Settings: (continued)

- a. **Filename** – click here to change the default file name (“Xerox Scan” with date and time of scan appended).
- b. **File type** – click here to change the file type. (PDF is default, you may change it to “PDF Searchable.”)
- c. **Scan settings** – push to select settings appropriate for your document.
- d. **Save Settings** – if you wish to save the Registered Email settings, or the Scan Settings (resolution, original size, etc.), or both, click here. To reset back to default settings, click the Reset button. **RECOMMENDED.**

8. **Send:** click here once all required fields are entered to scan the document and send the email.



SIMPLE TO USE: FEATURES (CONT.)

ADDING RECIPIENTS

Adding Recipients:

- 1. Enter Addresses:** Click on the “To:” field and enter the email address.
- 2. Address Suggestion Shortcut (Recommended):** As you type, previously used email addresses (sent from this device), which match what you have typed so far will be displayed. To use a suggestion, simply click it.
- 3. CC/BCC:** If you wish to change the address to be “Cc” or “Bcc,” click on “To” and select as appropriate.
- 4. Confirm:** When the address is correct, press “Enter,” then “OK.” Confirm the address is correct. If you are done adding addresses, click “OK.” If you wish to add more, click on “+ Add Recipient.”
- 5. Exit Address Area:** When you are finished adding addresses, click “OK.”



SIMPLE TO USE: FEATURES (CONT.)

RMAIL SECURITY: REGISTERED EMAIL™ SETTINGS

Registered Email™ Settings:

1. Encryption:

- **Encryption.** Turned on by default.
- **Track, Prove.** All encrypted messages are sent with Registered Email™ open tracking, certified e-delivery proof.

2. Transmission or Message Level Encryption: With Encryption selected, you may choose the Encryption Type. *Message Level* encryption always requires a password at recipient.

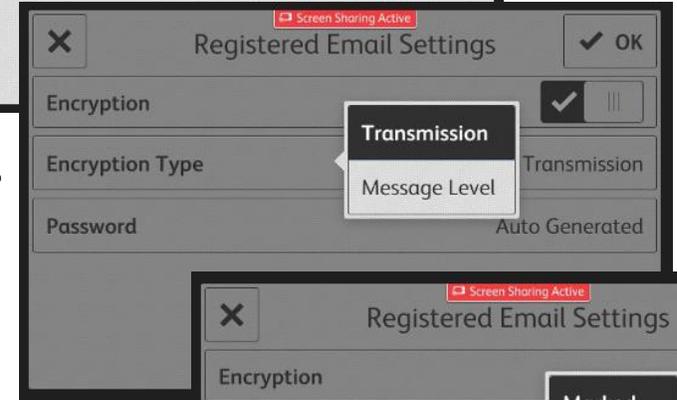
3. Track & Certify E-Delivery Proof, No Encryption: If you turn encryption off, your message will still be sent using the RMail Registered Email™ service without extra encryption.

- **Marked:** default sent marked as Registered Email™ message
- **Unmarked:** Registered Email™ message with no special markings at the recipient.

1.



2.



3.



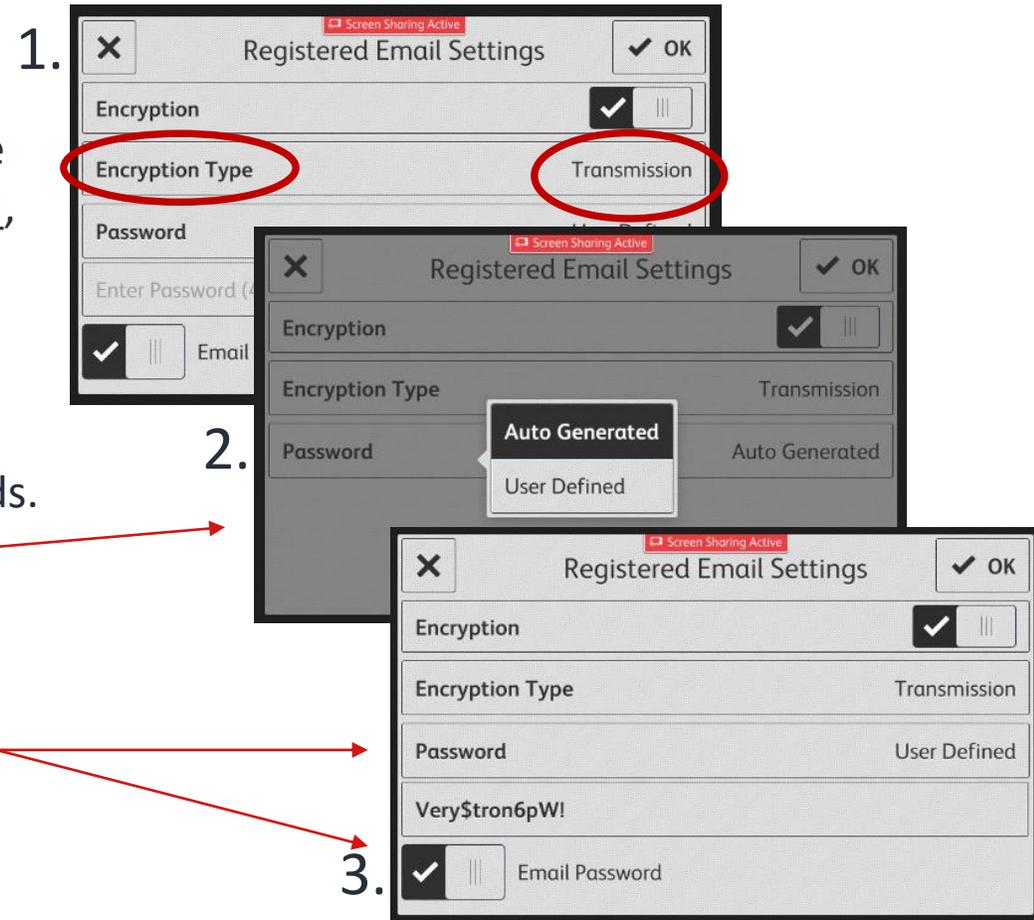
Large Files. Sends >17 MB file size auto-convert to RMail secure large file share format with certified trackable e-delivery. Max size 1GB/send.

SIMPLE TO USE: FEATURES (CONT.)

MORE ENCRYPTION OPTIONS

Registered Email™ Settings: Encryption

- 1. Transmission Encryption (default):** messages are attempted to be sent using a secure transmission protocol (minimum levels can be set by the customer administrator). If the minimum level cannot be accomplished, the message automatically converts to Message Level encryption.
- 2. Message Level Encryption:** a password is always required to open the message and scan file attachments. Messages may auto-convert to this method as noted above or may be forced to transmit this way.
 - a. Passwords Default:** emailed system generated one-time passwords.
 - b. User Defined:** Users may select a user defined password
 - c. Password Delivery:** Users may select the password not to go by email – they can deliver the password by other means.
 - d. Recipient Password Options:** In any received Message Level encrypted email, recipients can opt, on their own at any time, to create their personal password. This personal password overrides any sender password from any sender for any new message.
(Recommended for power receivers).



XEROX RMAIL SUPPORT

SUPPORT & RESOURCES

Xerox Support Center:

www.support.xerox.com – search for Xerox Connect App for RMail

- Gallery: <https://forum.support.xerox.com/t5/Xerox-App-Gallery/bd-p/XeroxAppGallery>
- Email: Xerox.app.gallery.feedback@xerox.com

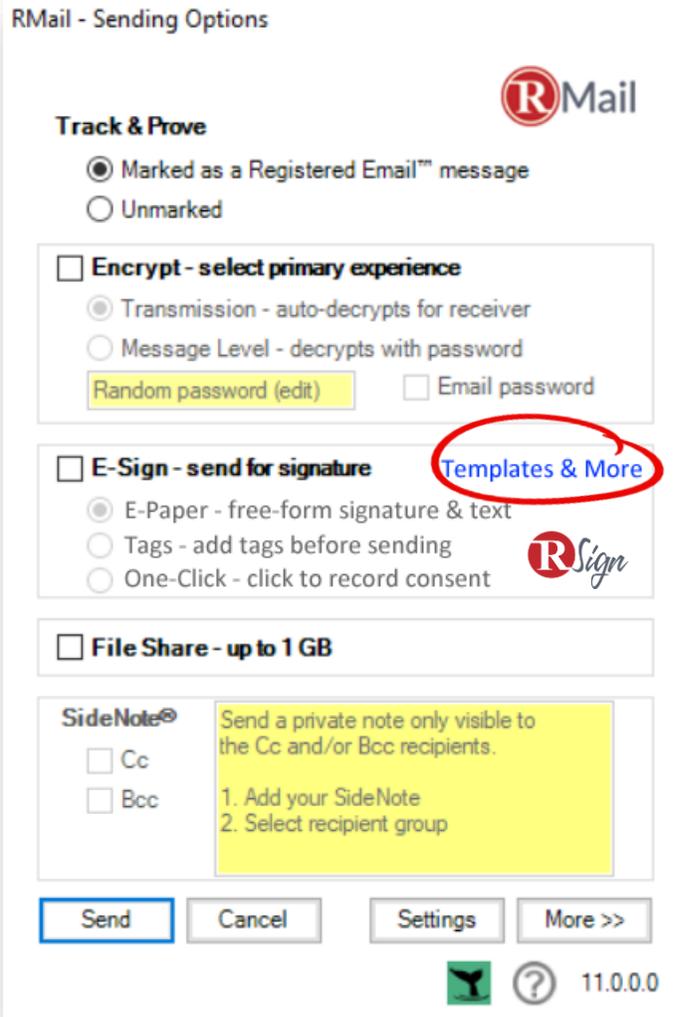
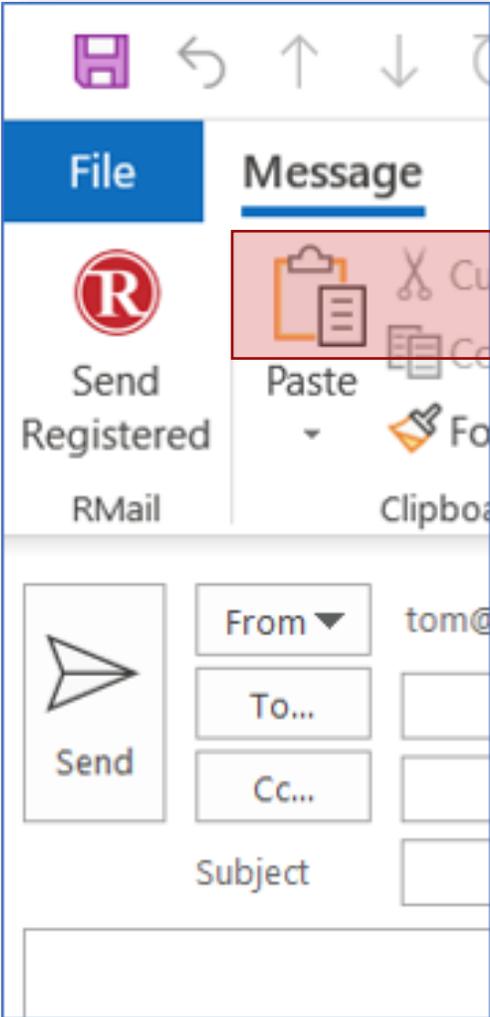
RMail Support Center:

<https://support.rpost.com> - search for RMail for Xerox App

- Website Info: www.rmail.com
- App Direct: www.rmail.com/apps/xerox

OFFICE 365 OUTLOOK

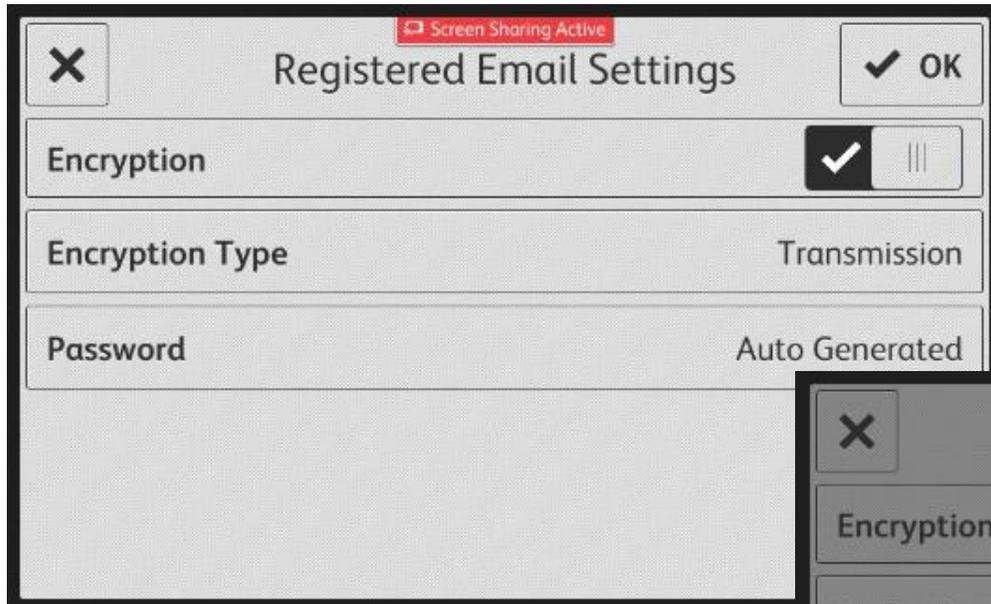
XEROX MFP



One RMail account works for all RMail apps. Find RMail for Outlook, Gmail, Salesforce.com or Web Apps at www.rmail.com/apps

SENDER VIEW: RMAIL ENCRYPTION

XEROX MFP USER INTERFACE



- **Automatically Simple**
- **Recipients Love it**
- **Proof of Compliance**

RECIPIENT VIEW: TRANSMISSION ENCRYPTION

SIMPLE FOR RECIPIENT = HAPPY SENDER

 REGISTERED EMAIL™ | ENCRYPTED TRANSMISSION

You have received an encrypted email from **Mark Smith**. To reply to this message encrypted, please [click here](#).

Jim,

Please note the changes to your policy.

Sincerely,

Mark
Insurance Agency

Benefit:

Adds confidence for receiver.
Receiver knows private.

Benefit:

Encrypted reply & file upload

1. Familiar user experience of normal email
2. Simple without any log-ins or accounts for recipient
3. Recipient has option to reply encrypted

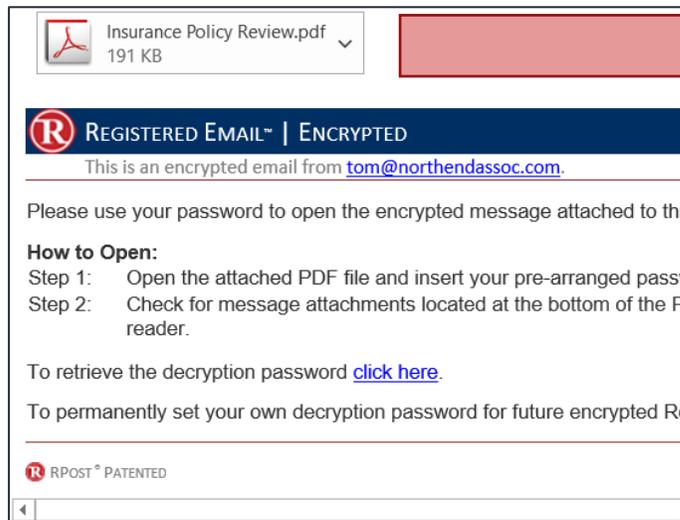
 RPOST® PATENTED

RECIPIENT VIEW: MESSAGE-LEVEL ENCRYPTION

IF NEEDED, AUTO-CONVERTS TO SECURE PDF FORMAT...

...OR FORCE-CONVERT, TO ENSURE PRIVACY THRU RECIPIENT SERVERS

TRACKED ENCRYPTED DELIVERY



Insurance Policy Review.pdf
191 KB

R REGISTERED EMAIL™ | ENCRYPTED
This is an encrypted email from tom@northendassoc.com.

Please use your password to open the encrypted message attached to this email.

How to Open:
Step 1: Open the attached PDF file and insert your pre-arranged password.
Step 2: Check for message attachments located at the bottom of the PDF reader.

To retrieve the decryption password [click here](#).

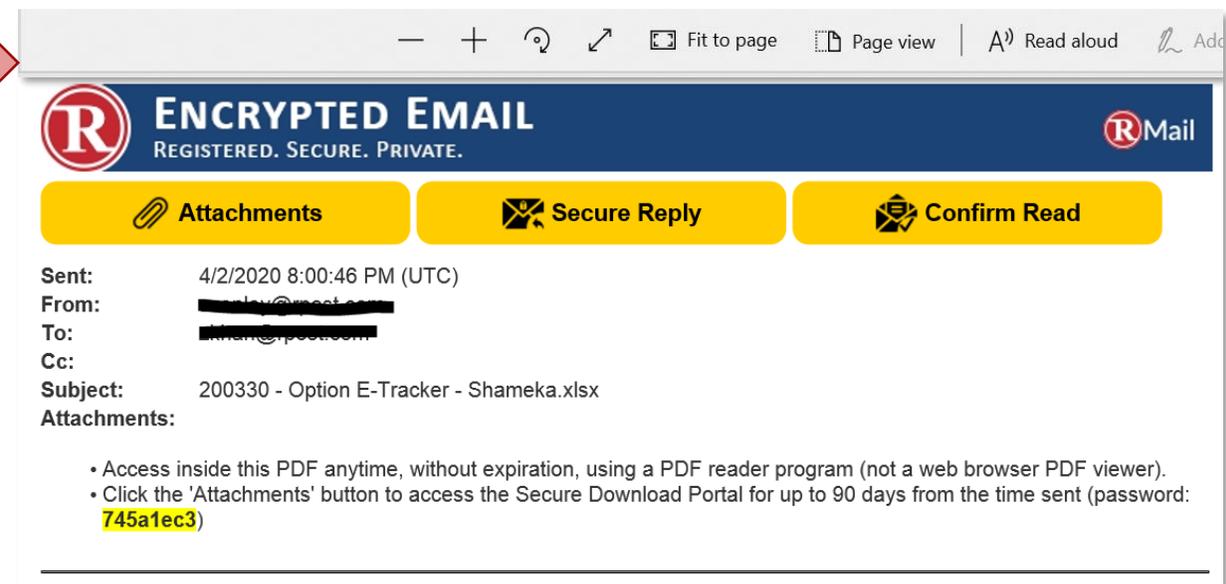
To permanently set your own decryption password for future encrypted RMail messages, click [here](#).

R RPOST™ PATENTED

DECRYPT PDF

- PDF encapsulates email
- Encrypted thru to Inbox
- One-time password sent
- Familiar user experience
- Opens in PDF browser

SECURE MESSAGE VIEW, ATTACHMENT ACCESS



Fit to page | Page view | Read aloud | Add

R ENCRYPTED EMAIL
REGISTERED. SECURE. PRIVATE. **R**Mail

Attachments **Secure Reply** **Confirm Read**

Sent: 4/2/2020 8:00:46 PM (UTC)
From: [REDACTED]
To: [REDACTED]
Cc:
Subject: 200330 - Option E-Tracker - Shameka.xlsx
Attachments:

- Access inside this PDF anytime, without expiration, using a PDF reader program (not a web browser PDF viewer).
- Click the 'Attachments' button to access the Secure Download Portal for up to 90 days from the time sent (password: **745a1ec3**)

RECIPIENT VIEW: MESSAGE-LEVEL ENCRYPTION

SELF-CONTAINED ENCRYPTED PDF

EMAIL BODY PRINTED INTO PDF & ATTACHMENTS WRAPPED IN PDF

Benefit:

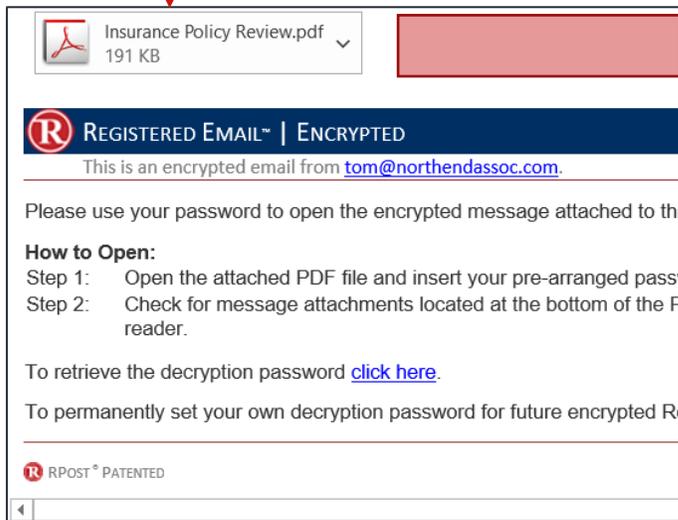
Email encrypted to recipient inbox, private through mail filters, gateways & admin views.

Benefit:

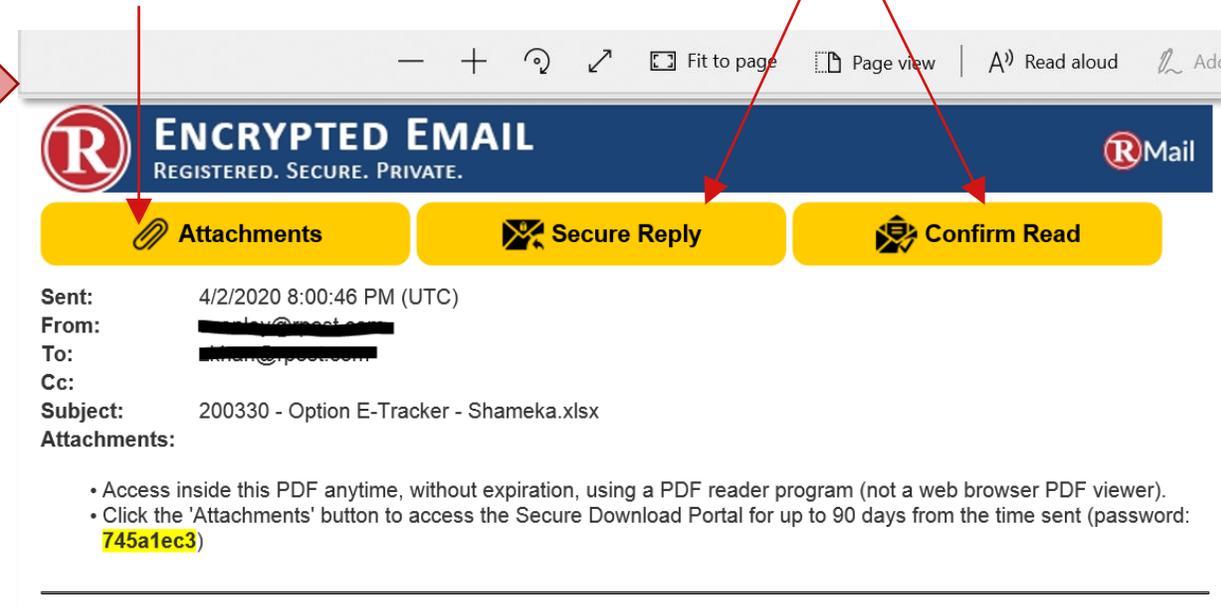
Attachments inside message
Remain encrypted or download
Retrievable anytime inside PDF.

Benefit:

One-click reply encrypted
Return up to 1GB files encrypted
Tell sender decrypted, read ok.



- PDF encapsulates email
- Encrypted thru to Inbox
- One-time password sent
- Familiar user experience
- Opens in PDF browser



RECIPIENT VIEW: SECURE LARGE FILE SHARING

IF NEEDED, AUTOMATICALLY CONVERTS IF FILES >10MB
UP TO 1GB (*BUSINESS PLANS*)

TRACKED DELIVERY, OPENING

SECURE UPLOAD REPLY

SECURE DOWNLOAD

 REGISTERED EMAIL™ | ENCRYPTED TRANSMISSION
You have received an encrypted email from **Mark Smith**. To reply to this message encrypted, please [click here](#).

Large file(s) have been sent to you and are ready to be downloaded. Your file(s) will expire in 14 days.

File Name(s)	File Size
CAM02949.jpg	2.20MB
ROE 12 E Record Barnstable County.pdf	15.51MB
NEA- NDA Agreement.docx	57.18KB

[Download Files](#)

Bob,

Attached are the files for your records. Please click on the link to retrieve them.

Thank you,
Alex

LargeMail® Retrieval Portal

From: akhan@rpost.com **Date Sent:** 9/1/2016
To: bobdavisinsurance@gmail.com **Number of Files:** 3
Subject: Important Files for your Records **Total File Size:** 17.77MB

Links expire in 14 days

File Name	File Size	Link
CAM02949.jpg	2.20MB	Download
NEA- NDA Agreement.docx	57.18KB	Download
ROE 12 E Record Barnstable County.pdf	15.51MB	Download

REGISTERED EMAIL™

RECIPIENT VIEW

REGISTERED EMAIL™ | ENCRYPTED TRANSMISSION

You have received an encrypted email from **Mark Smith**. To reply to this message encrypted, please [click here](#).

Jim,

Please note the changes to your policy.

Sincerely,

Mark
Insurance Agency

R RPost® PATENTED

REGISTERED RECEIPT™

SENDER PROOF

To tom@northendassoc.com
Sun 4/5/2020 9:40 PM

REGISTERED RECEIPT
EVIDENCE OF DELIVERY, CONTENT & TIME
R Mail

This receipt contains verifiable proof of your RPost transaction.
 The holder of this receipt has proof of delivery, message and attachment content, and official time of sending and receipt. Depending on services selected, the holder also may have proof of encrypted transmission and/or electronic signature.

To authenticate this receipt, forward this email with its attachment to 'verify@r1.rpost.net'

Delivery Status					
Address	Status	Details	Delivered (UTC*)	Delivered (local)	Opened (local)
drlucasjones@outlook.com	Delivered and Opened	MUA+HTTP-IP:76.118.20.145	4/5/2020 2:40:19 AM (UTC)	4/5/2020 10:40:19 PM (-4.0)	4/5/2020 10:40:37 PM (-4.0)
bohdavisinsurance@gmail.com	Delivered and Opened	HTTP-IP:74.125.151.18	4/6/2020 2:40:20 AM (UTC)	4/5/2020 10:40:20 PM (-4.0)	4/5/2020 10:40:23 PM (-4.0)
alice@northendassoc.com	Delivered to Mail Server	relayed;mx-biz.mail.am0.yahoodns.net (67.195.228.75)	4/6/2020 2:40:22 AM (UTC)	4/5/2020 10:40:22 PM (-4.0)	
mark@northendassoc.com	Delivery Failed	5.1.2 (bad destination system: no such domain)	***	***	

*UTC represents Coordinated Universal Time: <https://www.rmail.com/resources/coordinated-universal-time/>

Message Envelope

From: tom@northendassoc.com <tom@northendassoc.com>

Subject: Insurance Policy Review

To: <drlucasjones@outlook.com> <bohdavisinsurance@gmail.com>

Cc: <alice@northendassoc.com> <mark@northendassoc.com>

Bcc:

Network ID: <0bfd01d60bbc\$b093ed10\$11bbc730\$@northendassoc.com>

Received by RMail System: 4/6/2020 2:40:18 AM (UTC)

Client Code:

Message Statistics

Tracking Number: F95542A9A2EEEBB4509C10C04569371335F2C815

Message Size: 638204

Features Used:

File Size (bytes): 460330 **File Name:** Insurance Policy Review.pdf

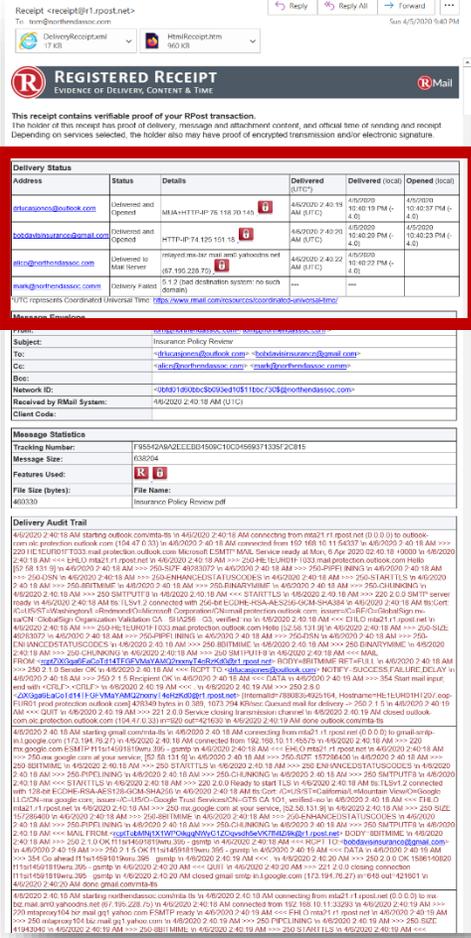
Delivery Audit Trail

4/6/2020 2:40:18 AM starting outlook.com/mta-ls ln 4/6/2020 2:40:18 AM connecting from mta21.r1.rpost.net (0.0.0.0) to outlook.com.olc.protection.outlook.com (104.47.0.33) ln 4/6/2020 2:40:18 AM connected from 192.168.10.11:54337 ln 4/6/2020 2:40:18 AM >>> 220 HE1EUR01FT033.mail.protection.outlook.com Microsoft ESMTMP MAIL. Service ready at Mon, 6 Apr 2020 02:40:18 +0000 ln 4/6/2020 2:40:18 AM <<< EHLO mta21.r1.rpost.net ln 4/6/2020 2:40:18 AM >>> 250 HE1EUR01FT033.mail.protection.outlook.com Hello



SENDER RECORD: REGISTERED RECEIPT™

PROOF OF RECEIPT, TIMESTAMPED WITH CONTENT





REGISTERED RECEIPT

EVIDENCE OF DELIVERY, CONTENT & TIME



This receipt contains verifiable proof of your RPost transaction.
The holder of this receipt has proof of delivery, message and attachment content, and official time stamps for the message and attachments.

Track & Prove

Auditable Proof of Compliance

Timestamped E-Delivery Proof & Open Tracking

To authenticate this receipt, forward this email with its attachment to 'verify@r1.rpost.net'

Address	Status	Details	Delivered (UTC*)	Delivered (local)	Opened (local)
drlucasjones@outlook.com	Delivered and Opened	MUA+HTTP-IP:76.118.20.145	4/6/2020 2:40:19 AM (UTC)	4/5/2020 10:40:19 PM (-4.0)	4/5/2020 10:40:37 PM (-4.0)
bobdavisinsurance@gmail.com	Delivered and Opened	HTTP-IP:74.125.151.18	4/6/2020 2:40:20 AM (UTC)	4/5/2020 10:40:20 PM (-4.0)	4/5/2020 10:40:23 PM (-4.0)
alice@northendassoc.com	Delivered to Mail Server	Delayed;mx-biz.mail.am0.yahoodns.net	4/6/2020 2:40:22 AM (UTC)	4/5/2020 10:40:22 PM (-4.0)	
mark@northendassoc.com	Delivery Failed	5.1.2 (bad destination system: no such domain)	***	***	

*UTC represents Coordinated Universal Time: <https://www.mail.com/resources/coordinated-universal-time/>



SENDER RECORD: REGISTERED RECEIPT™

ORIGINAL CONTENT & FORENSIC DATA EMBEDDED

Address	Status	Details	Delivered (SMTP)	Delivered (local)	Opened (local)
ethan@northdassoc.com	Delivered and Opened	MAIL-HTTP-FP: 75.158.20.145	4/6/2020 2:40:18 AM (UTC)	4/6/2020 10:40:18 PM (LST)	4/6/2020 10:40:37 PM (LST)
bobdavis@insuranc@gmail.com	Delivered and Opened	HTTP-FP: 74.125.151.18	4/6/2020 2:40:18 AM (UTC)	4/6/2020 10:40:29 PM (LST)	4/6/2020 10:40:29 PM (LST)
ethan@northdassoc.com	Delivered to Mail Server	mailto:ethan@northdassoc.com	4/6/2020 2:40:18 AM (UTC)	4/6/2020 10:40:29 PM (LST)	
ethan@northdassoc.com	Delivery Failed	SMTP: 500 5.7.0 (SMTP) System on both Sunam			

4/6/2020 2:40:18 AM starting gmail.com/mta-tls \n 4/6/2020 2:40:18 AM connecting from mta21.r1.rpost.net (0.0.0.0) to gmail-smtp-in.l.google.com (173.194.76.27) \n 4/6/2020 2:40:18 AM connected from 192.168.10.11:45575 \n 4/6/2020 2:40:18 AM >>> 220 mx.google.com ESMTP f11si14591819wru.395 - gsmtpl \n 4/6/2020 2:40:18 AM <<< EHLO mta21.r1.rpost.net \n 4/6/2020 2:40:18 AM >>> 250-mx.google.com at your service, [52.58.131.9] \n 4/6/2020 2:40:18 AM >>> 250-SIZE 157286400 \n 4/6/2020 2:40:18 AM >>> 250-8BITMIME \n 4/6/2020 2:40:18 AM >>> 250-STARTTLS \n 4/6/2020 2:40:18 AM >>> 250-ENHANCEDSTATUSCODES \n 4/6/2020 2:40:18 AM >>> 250-PIPELINING \n 4/6/2020 2:40:18 AM >>> 250-CHUNKING \n 4/6/2020 2:40:18 AM >>> 250-SMTPUTF8 \n 4/6/2020 2:40:18 AM <<< STARTTLS \n 4/6/2020 2:40:18 AM >>> 220 2.0.0 Ready to start TLS \n 4/6/2020 2:40:18 AM tls:TLSv1.2 connected with 128-bit ECDHE-RSA-AES128-GCM-SHA256 \n 4/6/2020 2:40:18 AM tls:Cert: /C=US/ST=California/L=Mountain View/O=Google LLC/CN=mx.google.com; issuer=/C=US/O=Google Trust Services/CN=GTS CA 1O1; verified=no \n 4/6/2020 2:40:18 AM <<< EHLO mta21.r1.rpost.net \n 4/6/2020 2:40:18 AM >>> 250-mx.google.com at your service, [52.58.131.9] \n 4/6/2020 2:40:18 AM >>> 250-SIZE 157286400 \n 4/6/2020 2:40:18 AM >>> 250-8BITMIME \n 4/6/2020 2:40:18 AM >>> 250-ENHANCEDSTATUSCODES \n 4/6/2020 2:40:18 AM >>> 250-PIPELINING \n 4/6/2020 2:40:18 AM >>> 250-CHUNKING \n 4/6/2020 2:40:18 AM >>> 250-SMTPUTF8 \n 4/6/2020 2:40:18 AM <<< MAIL FROM:<rcptTobMNj1X1WPOiqgNWyG1ZOqvsdh5eVK7fMIZ9k@r1.rpost.net> BODY=8BITMIME \n 4/6/2020 2:40:18 AM >>> 250 2.1.0 OK f11si14591819wru.395 - gsmtpl \n 4/6/2020 2:40:18 AM <<< RCPT TO:<bobdavisinsurance@gmail.com> \n 4/6/2020 2:40:19 AM >>> 250 2.1.5 OK f11si14591819wru.395 - gsmtpl \n 4/6/2020 2:40:19 AM <<< DATA \n 4/6/2020 2:40:19 AM >>> 354 Go ahead f11si14591819wru.395 - gsmtpl \n 4/6/2020 2:40:19 AM <<< . \n 4/6/2020 2:40:20 AM >>> 250 2.0.0 OK 1586140820 f11si14591819wru.395 - gsmtpl \n 4/6/2020 2:40:20 AM <<< QUIT \n 4/6/2020 2:40:20 AM >>> 221 2.0.0 closing connection \n 4/6/2020 2:40:20 AM done gmail.com/mta-tls

Forensic Audit Trail

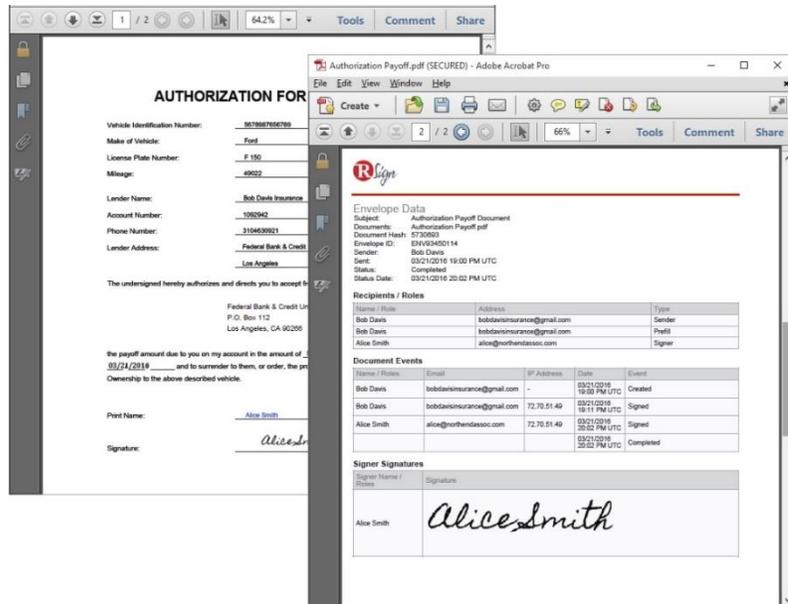
2:40:18 AM starting gmail.com/mta-tls \n 4/6/2020 2:40:18 AM connecting from mta21.r1.rpost.net (0.0.0.0) to mx-biz.mail.am0.yahoodns.net (67.195.228.75) \n 4/6/2020 2:40:18 AM connected from 192.168.10.11:33293 \n 4/6/2020 2:40:19 AM >>> 220 mtaproxy104.biz.mail.gq1.yahoo.com ESMTP ready \n 4/6/2020 2:40:19 AM <<< EHLO mta21.r1.rpost.net \n 4/6/2020 2:40:19 AM >>> 250-mtaproxy104.biz.mail.gq1.yahoo.com \n 4/6/2020 2:40:19 AM >>> 250-PIPELINING \n 4/6/2020 2:40:19 AM >>> 250-SIZE 41943040 \n 4/6/2020 2:40:19 AM >>> 250-8BITMIME \n 4/6/2020 2:40:19 AM >>> 250-STARTTLS \n 4/6/2020 2:40:19 AM <<< STARTTLS \n 4/6/2020 2:40:19 AM >>> 220 Ready for TLS \n 4/6/2020 2:40:19 AM tls:TLSv1.2 connected with 128-bit ECDHE-RSA-AES128-GCM-SHA256 \n 4/6/2020 2:40:19 AM tls:Cert: /C=US/ST=California/L=Sunnyvale/O=Oath Inc/CN=*am0.yahoodns.net; issuer=/C=US/O=DigiCert Inc/OU=www.digicert.com/CN=DigiCert SHA2 High Assurance Server CA; verified=no \n 4/6/2020 2:40:19 AM <<< MAIL FROM:<rcptTobMNj1X1WPOiqgNWyG1ZOqvsdh5eVK7fMIZ9k@r1.rpost.net> BODY=8BITMIME \n 4/6/2020 2:40:19 AM >>> 250 2.1.0 OK f11si14591819wru.395 - gsmtpl \n 4/6/2020 2:40:19 AM <<< RCPT TO:<bobdavisinsurance@gmail.com> \n 4/6/2020 2:40:19 AM >>> 250 2.1.5 OK f11si14591819wru.395 - gsmtpl \n 4/6/2020 2:40:19 AM <<< DATA \n 4/6/2020 2:40:19 AM >>> 354 Go ahead f11si14591819wru.395 - gsmtpl \n 4/6/2020 2:40:19 AM <<< . \n 4/6/2020 2:40:20 AM >>> 250 2.0.0 OK 1586140820 f11si14591819wru.395 - gsmtpl \n 4/6/2020 2:40:20 AM <<< QUIT \n 4/6/2020 2:40:20 AM >>> 221 2.0.0 closing connection \n 4/6/2020 2:40:20 AM done gmail.com/mta-tls

Delivery Audit Trail

Audit trail is part of the forensic record. Authenticate by forwarding to RPost for complete record. RPost does not store a copy.



ACCESS TO AFFORDABLE, FEATURE RICH E-SIGN RSIGN® DRAG-AND-DROP TEMPLATES, GUIDED E-SIGNING



Drag-and-Drop Controls, Fields



Templates, Rules, Dependencies



Authentication ID, Encryption



Pre-Fill, Back-Fill, Workflows



Real-Time Tracking, Reports, API



Bank-grade Security Compliance

XEROX RMAIL SUPPORT

SUPPORT & RESOURCES

Xerox Support Center:

www.support.xerox.com – search for Xerox Connect App for RMail

- Gallery: <https://forum.support.xerox.com/t5/Xerox-App-Gallery/bd-p/XeroxAppGallery>
- Email: Xerox.app.gallery.feedback@xerox.com

RMail Support Center:

<https://support.rpost.com> - search for RMail for Xerox App

- Website Info: www.rmail.com
- App Direct: www.rmail.com/apps/xerox